

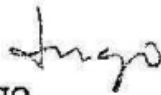
16 April 1986

Dear Fred, Bill, Charlene, Paul, Ed,--and Tom --

I've received and read through the material you sent along -- and you've done me great honor in taking the time and effort to produce such a comprehensive and accurate document. I don't think I could have done this as clearly as you have and you have my deepest thanks.

If nothing else, the document at least attests to the efficacy of the training method itself. You have compiled this extremely complex technical document without the aid of written notes or taped lectures, since no materials ever left the training room and were consistently retained by myself. This is a point you might find suitable to point out upon occasion.

Very, very cordially,



Ingo